

CARROLL WATER SUPPLY CORPORATION
NOTICE OF THE ANNUAL MEETING
10 January 2023

Dear Member,

The Member Meeting for the Carroll Water Supply Corporation will be held at 141 S. Elm Street, Van, TX in the Carroll Water Supply Office. **The meeting will start at 6:30 p.m. on February 21, 2023.** The purpose of the meeting will be to update the membership on the business affairs of the corporation.

Members may request that items be placed on the agenda by contacting the Corporation's office during regular business hours Mon.-Fri. 9am-3:30pm at 903-963-5559, at least one week prior to the date of the meeting. No motions may be accepted, or action taken on issues brought up at the meeting from the floor. All action items must have been included in the agenda posted 72 hours in advance of the Member Meeting in accordance with the Texas Open Meetings Act.

The Annual Meeting structure is as follows:

1. Presiding director calls the meeting to order at 6:30 p.m.
2. Read and approve the 2022 Annual Meeting Minutes.
3. Update reports
 - a. Report of board president
 1. Current state of Carroll WSC
 2. Operational and procedural improvements
 - b. Report on system finances
 - c. Operator's report on system's operations and concerns
 - d. One correction to the new rates sent in letter dated October 28, 2022: Reinstall meter new rate is \$150, not \$60 as stated in the letter
4. Public Forum: Comments from individuals who signed up to speak, limited to three minutes each.
5. Reading of the Resolution of the Election of the Unopposed Candidate for the Board of Directors
6. Closing comments by presiding director.
7. Meeting is adjourned.

Thank you for your participation!

CARROLL WATER SUPPLY BOARD OF DIRECTORS:

Johnny Thomas, President

Brian McCawley, Vice President

Jason Pugh, Secretary

Gary Roberts, Treasurer

Darrell Alverson, Director for Operations and Maintenance

Sign up for email or text alerts from Carroll Water Supply Corporation:

CWSC has a website with a service to provide Alerts to members that are generated by CWSC. This provides information for events related to the water system such as leak repairs, outages, Boil Water Notices, etc. Subscribe for these alerts as follows:

Open the website: <http://carrollwatersupply.myruralwater.com/home>
Or Google: carrollwatersupply.myruralwater.com

Once on the homepage, find the block for alerts with instruction to subscribe to news and alerts via email or text. (Note: you can unsubscribe at any time.)

Clicking on the box to sign up for alerts will take you to a page requiring your name and either your email address or your cell phone number and carrier. You may choose email or text notification or sign up for both. Then click subscribe and you are done.

Ways to pay your bill:

1. Cash, check or money order delivered to CWSC Office/or after-hours dropbox at 141 S. Elm, Van. TX
2. By mail to Carroll Water Supply Corporation, P.O. Box 428, Van TX 75790.
Note: Bills are mailed out the 1st of the month. If you have not received a bill by the 5th, please call the office with your account number.
3. Payment can be made using a credit or debit card online, over the phone, or auto-pay. A convenience fee will apply for any payments made online or through the automated phone system. To pay your bill online or by phone, you will need to know your account number.
4. Payments by Phone
To pay your bill over the phone, please call the toll free number at **(866) 460-0548**.
5. Online Bill Payment: We accept all major credit and debit cards through our website: carrollwatersupply.myrural.com . Payment can be made using a credit or debit card online, over the phone, or auto-pay. A convenience fee will apply for any payments made online or through the automated phone system. To pay your bill online you will need to know your account number. For more information, Click the "Pay Your Bill Now" button on the website, located above or at the bottom of this page.
6. An additional feature: Members may sign up for **notifications** through the website on line bill pay option. After completion of the customer profile and signing up for notifications, members will receive a text message early in the month letting them know they may view their bill online. Another notification will be sent on the 21st of the month, letting the member that their payment is late and the late fee must be paid.